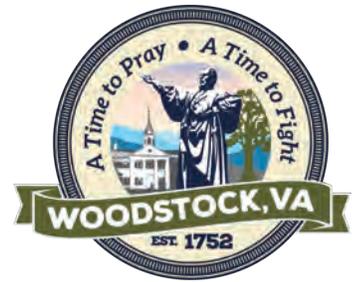


JUNE 2020

*Town of Woodstock*



**SOLID WASTE INFORMATION**

# TRASH CAN CHANGE-OUT

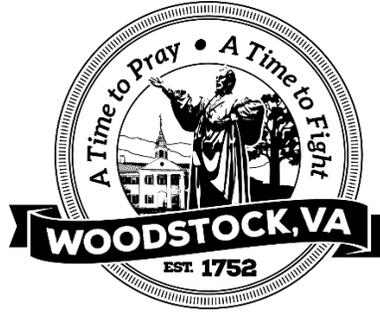
2020 JUNE						
SUN	MON	TUE	WED	THU	FRI	SAT
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19 	20 <b>6AM</b>
21	22	23	24	25	26	27
28	29	30				

If you lease a can, please place all of your EMPTY American Disposal Services Containers to the curb the evening before (or by 6 am) June 20. ADS will come around to collect the containers.

**A NEW 96-GALLON WASTE MANAGEMENT CONTAINER WILL BE DELIVERED AS PART OF OUR CONTRACT DURING THE WEEK OF JUNE 22. THIS CONTAINER IS INCLUDED IN YOUR MONTHLY RATE.**

**NEW RULE: \*ALL REFUSE MUST BE PLACED IN A WM CONTAINER FOR DISPOSAL**

ONLY if you need *additional* Waste Management containers, please fill out the reverse form and return it to the Woodstock Municipal Office 135 North Main Street, Woodstock, VA 22664.



**Town of Woodstock  
Additional Refuse Cart  
 Lease Form**

Resident Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Contact Phone: \_\_\_\_\_

Utility Account No: \_\_\_\_\_

*(found on your utility bill)*

Residence: \_\_\_\_\_ Rent \_\_\_\_\_ Own

Landlord Name: \_\_\_\_\_

*(if you own your residence, please denote N/A)*

Requested Type/Number of Carts:

\_\_\_\_\_ 64-Gallon Refuse Cart

\_\_\_\_\_ 96-Gallon Refuse Cart

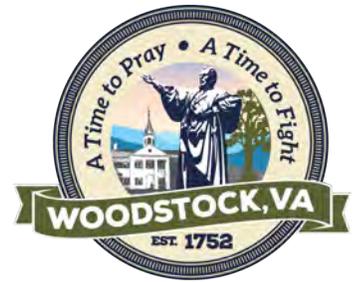
I certify that I am requesting that this lease be executed with the Town of Woodstock and agree to pay the lease rate established by the Woodstock Town Council for the above cart(s) I have requested. I understand that I may start and stop the lease as necessary and that the Town does not prorate any fees if the ending of the lease results in less than one month of service with the cart(s). I understand that if the lease is terminated or if I move from the above residence, the cart(s) must be returned to the Town to avoid a \$99.00 fee per cart.

\_\_\_\_\_  
Resident Signature

\_\_\_\_\_  
Date

JUNE 2020

# Town of Woodstock



## SOLID WASTE INFORMATION

### QUICK FACTS:

- Beginning July 1, 2020, Woodstock will have a new solid waste contract with Waste Management of Virginia, Inc.
- Per household prices have not changed since instituted in 2008 and will be modified in order to meet the new contract cost in July 2020
- Refuse carts will be required—making for cleaner streets and a more attractive appearance on collection day
- Recycling collection has been affected by the global market and is temporarily suspended



Photo by WM

### SOLID WASTE CONTRACT

#### *Background*

In 2008, the Town of Woodstock began charging an \$8.00 user fee to all Woodstock households for refuse services, in anticipation of the purchase of a new refuse truck, or for the contracting out of services. In 2011, Town Council made the decision to enter into a cooperative request for proposals with a neighboring locality in order to procure curbside refuse and recycling services (in effect in FY 2012). Over the course of nine years and two contractors thereafter, the Town has not increased its rates, and has subsidized a portion of refuse and recycling services with the General Fund.

In 2019, Woodstock, along with the towns of Stephens City, Strasburg, Mount Jackson, and New Market issued a cooperative request for proposals (RFP) to procure solid waste and recycling services. Not only is it time to receive a new contract, we are looking forward to a new customer service experience. We advertised widely, received proposals, and the most responsive offeror was Waste Management of Virginia, Inc. Unfortunately, there were no offerors who proposed recycling services, as they noted that the recycling market was not conducive to providing the service at this time. We recognize that this is a setback pertaining to our locality and organizational environmental values, and will be attempting to identify a solution in the future. We are not alone. There are many localities large and small that are dealing with the same recycling crisis and have suspended services at this time.

Shenandoah County Landfill will still be offering the recycling convenience site at our Public Works Facility, 200 Moose Road. Due to their good, longstanding relationship with some vendors, they are able to continue some limited, sorted recycling services:

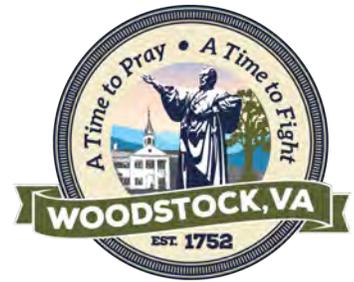
- Clean/dry plastic bottles with necks
- Glass
- Clean paper, paperboard, and cardboard
- Clean/dry aluminum and tin



JUNE 2020

# Town of Woodstock

## SOLID WASTE INFORMATION



### WHAT TO EXPECT

**Automated Cart Services.** The new per household fee will include a new 96-gallon cart with wheels. The carts are placed at the curb no later than 7:00 am on our collection day (Wednesday) and are emptied by a Waste Management-branded truck with an automated grasping arm. All refuse shall be placed inside the cart, creating a clean and uniform street, and a safer and more efficient collection for residents, and Waste Management employees. Carts will need to be placed 3-4 feet apart and away from other objects.

**Cart Repair & Additional Carts.** Waste Management will own carts, and will repair or replace carts in the instance of a defect. (Negligent actions by the customer are not covered.) If your household would like to have additional carts, a rental fee of \$1 per cart, per month is assessed on the utility bill.

**Per Household Cost & Tipping Fees.** The Waste Management contract includes a \$13.54 fee per household. This fee covers capital expenses (new automated trucks), truck drivers (labor), and delivery (fuel, maintenance and repairs, etc.) to the Shenandoah County Landfill. Jointly procuring the contract placed all of the towns involved at a pricing advantage, however, with this new contract, there are associated rate changes. Tipping fees from Shenandoah County Landfill will continue to be subsidized by the General Fund, however, what it costs to collect the refuse will be paid by the customer on monthly utility bills.

**Collection of American Disposal Services Carts.** ADS will be collecting their carts on June 20 and Waste Management will be providing their carts during the week of June 22. We understand the inconvenience, however, were subject to the ADS timeline to collect empty cans. The WM contract begins July 1-Wednesday is our day!

**Clean-Up Weeks.** The Town of Woodstock will still be providing three property clean-up weeks per year (spring, summer, and fall). You can place bulk waste at the curb to be collected—yard waste, appliances, furniture, mattresses and box springs, and other items not collected during regular household waste collection. Check our website for clean-up week information.

**Continue to Recycle.** Since Shenandoah County still provides convenience sites for sorted recyclable materials, we hope that you choose to recycle as long as they have their vendor contracts. Recyclables not entering the landfill lessen our solid waste tipping fee charged monthly by Shenandoah County. Follow Shenandoah County Landfill at [www.shenandoahcountyva.us/landfill/recycling](http://www.shenandoahcountyva.us/landfill/recycling).

**NEW CONTRACT RATE  
PER HOUSEHOLD  
BEGINNING 7/1 =  
\$13.54**

*(Includes New 96-Gallon Wheeled Cart)*



**CHECK IN**

[www.townofwoodstockva.gov](http://www.townofwoodstockva.gov)

540.459.3621

